Chandigarh Group of Colleges, Landran takes this opportunity to invite students from your institute to participate in the joint campus placement drive HCL Technologies for B.Tech (CSE/IT/ECE/EEE/E&IE), BCA and B.Sc (CSE/IT/ECE/EEE/E&IE) students of 2016 passing out batch. The details are as follows.

**About the Company:** HCL Technologies Limited is an Indian global IT services company headquartered in Noida, Uttar Pradesh. It offers services including software consulting, enterprise transformation, remote infrastructure management, engineering and R&D services, and business process outsourcing (www.hcltech.com)

<table>
<thead>
<tr>
<th>Company</th>
<th>HCL Technologies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of Drive</td>
<td>Chandigarh Group of Colleges, Landran</td>
</tr>
<tr>
<td>Streams Eligible</td>
<td>● B.Tech (CSE/IT/ECE/EEE/E&amp;IE) ● BCA ● B.Sc (CSE/IT/ECE/EEE/E&amp;IE)</td>
</tr>
<tr>
<td>Eligibility Criteria</td>
<td>50% throughout</td>
</tr>
<tr>
<td>Batch</td>
<td>2016</td>
</tr>
<tr>
<td>Position</td>
<td>● Service Desk ● DC Ops</td>
</tr>
</tbody>
</table>

**Job Profile**

**For Service Desk: Role:** He/she will be responsible in providing 100% voice support to the clients and online technical resolution

**Skill sets:**
- Voice based technical support experience in a global environment
- Basic technical knowledge of PCs
- Knowledge of MS Outlook troubleshooting, Internet and Networking
- Technical Knowledge of operating systems like Windows XP
- Good communication and conversation skills (verbal and written)
- Willingness to work in 24*7 environment

**FOR DC Ops: Skill:** DC Ops | **Work Location:** Noida/Chennai/ Bangalore | **Qualification:** BTech/BCA/ BSc (CSE/IT/ECE/EEE/E&IE) | **Batch:** 2014, 2015 & 2016 pass-outs with 50% and above

**Role, responsibilities, and skill sets:**
- L1 support experience on Windows/Unix Servers, AD, Network Devices
- Good troubleshooting skills
- Fundamental knowledge of Networks
- Exchange/Lotus Notes, Database, Storage & Backup, Job Scheduling.
- Excellent Verbal, Email communication skills.
- Exposure to any monitoring/ticketing tool, VERITAS Netbackup and Backup Exec.
- Willingness to work in 24*7 environment
- Work experience with the following:
  - Any alert monitoring tool e.g.: Net cool, BMC Patrol, NNM, HP OVO, Tivoli etc.
  - Incident, Problem, Change lifecycle process.
  - Any ITSM tool e.g.: Remedy, Peregrine etc.
  - Batch job scheduling.
  - Start/stop backup jobs.
  - Backup monitoring tools like NetWorker.
  - Generating Reports through Dashboard, Remedy etc.

**Job Location** | Noida/ Bangalore/ Chennai

**Pay Package** | 1.8 LPA

You are requested to intimate all the students of 2016 passing out accordingly. The eligible and interested students are required to get registered themselves online at our college website: [www.cgc.edu.in](http://www.cgc.edu.in), [http://www.cgc.ac.in/](http://www.cgc.ac.in/) and [http://www.euchd.in/](http://www.euchd.in/) the provided link.

For queries, please feel free to calls us at 9781925274, 0172-3984241