Joint Campus Placement Drive by Informatica Business Solutions at CGC Landran

We are pleased to announce that Informatica Business Solutions will be conducting a joint placement drive at our campus for B.Tech (CS, IT) students of 2013 passed out batch. The details are as follows:

About the Company
Informatica Corporation (NASDAQ: INFA) is the world's number one independent provider of data integration software. Organizations around the world gain a competitive advantage in today's global information economy with timely, relevant and trustworthy data for their top business imperatives. More than 4,350 enterprises worldwide rely on Informatica to access, integrate and trust their information assets held in the traditional enterprise, off premise and in the Cloud (www.informatica.com)

<table>
<thead>
<tr>
<th>Name of Company</th>
<th>Informatica Business Solutions</th>
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<tbody>
<tr>
<td>Date of Drive</td>
<td>14th November 2013</td>
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<tr>
<td>Venue</td>
<td>Chandigarh Group of Colleges</td>
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<td>Landran (Kharar-Banur Road)</td>
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<td>Stream Eligible</td>
<td>B.Tech (CS, IT)</td>
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<td>Batch(es)</td>
<td>2013 Passed Out</td>
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<td>Eligibility Criteria</td>
<td>60% through out</td>
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| Position                 | ● Associate technical Support Engineer (Full time offer)  
                          | ● Technical Support Trainee (Trainee offer). |

Job Description
As an integral part of the Global Customer Support team, you will provide technical support for Informatica products. The Technical Support Engineer will be responsible for ensuring our customers' success and satisfaction with our products and contributing to their long-term loyalty. You will work closely with the rest of the Informatica support team, QA, Engineering, Solutions Delivery, Sales, and Product Management to ensure that Informatica is delivering overall superior service and support to our customers. Additional responsibilities include but are not limited to the following:

- Manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue.
- Troubleshoot areas of poor performance and identify effective solutions to resolve issues both in the immediate future and for the longer term.
- Ensure that knowledge management and data capture processes are adhered to and encourage and help convert technical solutions are converted to Knowledgebase articles.
- Approaching complex technical issues with varying perceptions and making use of opportunities to create and implement productivity tools.
- Ensure all issues are resolved or escalated to the proper resources to resolve in a timely fashion. Additionally, this individual will manage communications to customers at all levels to maintain positive relationships.
- Understands impact of work on the feature/product/team.
- Continuously enhancing knowledge through trainings and e-learning courses.
- Helping customers succeed.
- Coordinate with Quality Assurance and Engineering teams to provide assistance in identifying, reporting and resolving product defects.
- Provide regular reports for management that measure the effectiveness of the technical support function.

Pay Package
● CTC offered – 5.7 Lakhs per annum
● CTC offered – 3.6 Lakhs per annum. (Training duration – 1 year)

The students offered this position will be as “Trainees” for a duration of 1 year and post which they will be converted into full-time employee based on their performance and business need. The students offered this position will be as “Trainees” for a duration of 1 year and post which they will be converted into full-time employee based on their performance and business need.

Job Location
Bangalore

Process
Online Test

Note: All the students will have go through the selection process and based on their performance during the interview they will be offered one of the above position.

All the willing students of 2013 passed out batch are required to get themselves registered at our college website: www.cgc.edu.in at the provided link or alternatively colleges may forward the list of participating students at crc@cgc.edu.in latest by 8th November 2013 positively.